



To our valued customers and business partners

St. Gallen/Switzerland
May 7th, 2020

Update on Situation regarding Coronavirus (COVID-19)

First of all we hope that you, your families and your businesses have not been affected too much by the Corona-Crisis so far. Following up on our earlier statements issued on March 16th, March 27th, and April 7th, we would like to give you the latest update on the current situation at FILTROX.

Thankfully, FILTROX always has been and still is 100% operational. All our manufacturing sites are running on a normal schedule and our regional distribution centers and sales offices around the world remain open. Most countries start to gradually ease their lock-down rules and our business is classified as an essential activity. We have enough stock of necessary raw materials and components and have not experienced any major disruptions in our supply chain. Therefore, we currently do not see any impending risks to our operational stability.

The vast majority of FILTROX customers in the Beverage, Food, and Life Science industries have continued their production through the lock-down period, many of them even at higher levels than usual. For this reason, the demand for depth filtration products has remained stable.

We can currently ship all purchase orders within normal lead times. Since we continue to observe higher transport costs and longer transit times, we still recommend you place purchase orders well in advance.

Safety remains our top priority. We continue to follow the strictest recommendations of the World Health Organization (WHO) and the respective local authorities. We continue to minimize direct social contacts at the workplace by using adapted time schedules and home office. Visits to our sites are permitted again as long as the local rules for social distancing and maximum group sizes can be respected. The same applies for visits of our employees to customers or other business partners. While travel remains restricted in most places, our qualified sales and customer service staff is glad to support you via phone, e-mail or web-meetings. We are also ready to provide online assistance for filtration trials.

We continue to monitor the situation closely and will advise you immediately of any changes. If you have any questions or concerns, please do not hesitate to contact us.

We wish you all the best in these special times and thank you for your valued partnership and your confidence in FILTROX.

Yours sincerely

A handwritten signature in blue ink, appearing to read "C. Rusch".

Dr. Cristian Rusch
CEO